

Business Lines & Internet

\$ Bundle Discounts Save You More \$

Basic Phone
Line \$18.95
Base Price

Hunting Line
\$25.74
Base Price

Up to 30M
100 Gig Data
\$59.95

150M/150M
200 Gig Data
\$74.95

350M/350M
500 Gig Data
\$89.95

650M/650M
750 Gig Data
\$129.95

1GB/1GB
1 TB Data
\$199.95

Add Unlimited
Data \$30

- Features:
- Basic Choice-call ID, Call Waiting, 3 Way calling & Distinct Ring \$6.05
- Premium Choice - Basic plus voicemail, redial, last call return, call forward, select call forward \$9.55
- Total Choice-Premium plus call forward remote access and Call Block by ID \$12.55
- Voicemail -standalone-\$4.85
- Caller ID- standalone-\$5.82
- Select Call-standalone-\$3.40
- Call Forward-standalone-\$1.40
- Call Forward Remote activation-\$3.40

Long Distance:
Yes - See Packages
No - \$1.40 Toll Block

Phone _____

Features _____

Internet _____

Unlimited _____

Discount _____

Long Distance _____

Total _____

Est Taxes _____

Name: _____

Phone: _____

Create Your Complimentary KPUNet

Email Account:

_____@kpunet.net

Password: _____

8-10 character, one capital, one number no special characters. Cannot start with a number.



Totally Local.
Simply Brilliant.

**Managed Router Strict Nat could effect participation in some online game parties.
All packages include up to 8 email addresses. Special rates apply to hospitality.
Speeds are Up To and are subject to our Acceptable Use Policy.
Not all speeds available in all areas. All speeds available on Fiber.
Speeds up to 30M available on VDSL-upload will be up to 5M
Applicable Fees and taxes not listed in price above.

KPU Internet Agreement

Name: _____

Address: _____

Phone: _____

Please read and initial each of the following statements

Prorates-my first bill will include prorates. The first bill will include a full month and possibly a partial month of service, The partial depends on the date of install. All services except long distance are billed in advance.

My KPU Full **installation** includes one site visit from an installer to provide a modem. It may also include a pre-field visit for fiber installation. It is possible that copper installs could take up to 2 hours and fiber could take up to 4 hours, depending on the house. **Please have your wireless router available at time of install. AC is preferred. An adult (over 18) needs to be present at install.**

An **appointment time** will be set by your sales rep but the actual time could be one hour earlier or later than scheduled.

Service agreement-There is a minimum service agreement of three months with internet. Customers disconnecting prior to the three months will be billed the remaining.

Speeds are considered up to the advertised speeds. On VDSL and Copper, Asymmetric speeds will be in effect. The high download will be accompanied by an upload of up to 5M on VDSL and up to 1.5 on Copper. Fiber is always symmetric.

Excessive transfer-for plans that are not unlimited, there can be a \$5 per GB fee for data beyond the subscribed limit. There is a period when download is not tracked from 12:01 am to 6 am Mon-Fri.

If service is canceled I must return my KPU Modem. If not returned within 30 days I will be charged \$70.

All KPU internet subscribers agree to abide by the Acceptable Use Policy which can be found at <https://www.kputel.com/residential/internet/acceptable-use-policy/>

Your plan speed is the **maximum speed expected** to be achievable for that plan. Several factors can and will affect the actual speed you experience. These factors include, but are not limited to:

- the capability of the device you're using to access the Internet-older tablets and computers cannot perform at the higher speeds
- the application and/or server/web site you are accessing-some sites and servers rate limit the speed that each individuals can download data;
- limitations of Wi-Fi and other equipment you may be using-many wireless routers cannot pass through 100M or higher speeds. AC wireless routers are recommended;
- other active users and/or devices on your home network at the same time-many devices such as Apple TV and Fire TV download continually in the background, testing while people are using the internet does not give an accurate speed;
- routers on the public Internet being over-loaded by high demand – particularly during peak hours of the day.

KPU values its customers' privacy and **does not** sell its customers' internet surfing data to third parties.

Signed: _____