



Fiber Fast Symmetric Internet

	Base	10% Off	15% off	Data
<input type="checkbox"/> Up to 30M	\$59.95	\$53.96	\$50.96	100G
<input type="checkbox"/> 150M/150M	\$74.95	\$67.46	\$63.71	200G
<input type="checkbox"/> 350M/350M	\$89.95	\$80.96	\$76.46	500G
<input type="checkbox"/> 650M/650M	\$129.95	\$116.96	\$110.46	750G
<input type="checkbox"/> 1GB/1GB	\$179.95	\$161.96	\$152.96	UNLIMITED

Name: _____

Phone: _____

Create Your Complimentary KPUNet Email Account:

_____@kpunet.net

Password: _____

8-10 character, one capital, one number, no special characters, cannot start with a number

Unlimited Data Only \$30

Flex TV

- Foundation Pack \$42.46 (\$49.95)
- News/Info \$6.76 (\$7.95)
- Sports Plus \$10.16 (\$11.95)
- Kids/Family \$9.31 (\$10.95)
- Lifestyle \$6.76 (\$7.95)
- Trends \$6.76 (\$7.95)
- Variety \$18.99 (\$21.95)
- Entertainment \$6.76 (\$7.95)
- Inspirational \$2.51 (\$2.95)

(TV does not include the cost of internet or phone. Federal taxes and fees will apply. Triple play discount for residential customers only)

Traditional TV

- Basic 90+ Channels \$21.21 (\$24.95)
- Essentials 160+ Channels \$63.71 (\$74.95)
- Enhanced 170+ Channels \$67.96 (\$79.95)
- Definitive 190+ Channels \$72.21 (\$84.95)

- ____ KPU Managed Router (\$8.95 mo)
- ____ KPU Managed WiFi repeater/extender (\$4.95 mo)
- ____ Static IP (\$10.00/mo)
- ____ SSID (\$69.95/mo)
- ____ Add a TV \$6.95 Per extra Box/Remote
- ____ DVR \$8.95 per STB
- ____ Whole Home DVR \$2.95
- ____ Extra Stream for DVR \$2.00
- ____ HD TV \$9.95 per account per month
- ____ HBO Works \$22.95 (7 HBO Channels)
- ____ HBO/Max Pack \$36.95 (15 HBO/Cinemax)
- ____ MultiMax \$18.95 (8 Cinemax)
- ____ Showtime \$20.95 (8 Showtime)
- ____ Starz Super Pack \$14.95 (Starz/Encore)
- ____ Filipino Pack 4 for \$37.95 or 1 for \$16.95
- ____ Red Zone \$44.95 (NFL Live Highlights)
- ____ Sports Pack \$4.95
- ____ Spanish Pack \$4.95
- ____ Remove adult content (free)
- ____ Remove PPV (free)
- ____ Internet "No" \$16.11 (\$18.95)

Additional Jack \$55.00 per extras (free for each STB and one Internet)

Phone

- Basic \$16.46 / \$14.81 / \$13.99
(Caller ID, call waiting, 3 way & distinct ring)
lifeline = \$1.00
- Premium \$19.95 / \$17.95 / \$16.95
(Basic plus voicemail, redial, last call return, call forward, select call forwarding)
- Total \$22.95 / \$20.65 / \$19.50
(premium plus call forward, remote access, call block by call ID)
- Long Distance (Yes-KPU | Yes - Other | No (\$1.40))

Estimated Total: _____

All internet packages include up to 8 email addresses. Special rates apply to hospitality. Speeds are Up To and are subject to our Acceptable Use Policy. All Data Transfer is waived for Triple Play customers. Not all speeds available in all areas. All speeds available on Fiber. Speeds up to 30M available on VDSL-upload will be up to 5M. Speeds up to 10M available on Copper-Upload will be up to 1.5M. Applicable Fees and taxes not listed in price above.

KPU Internet Agreement

Please read and initial each of the following statements

Name: _____ Email: _____ Cell: _____

Prorates-my first bill will include prorates. The first bill will include a full month and possibly a partial month of service. The partial depends on the date of install. All services except long distance are billed in advance.

My KPU Full installation includes one site visit from an installer to provide a modem. It may also include a pre-field visit for fiber installation. It is possible that copper installs could take up to 2 hours and fiber could take up to 4 hours, depending on the house. Please have your wireless router available at time of install. AC is preferred.

An adult (over 18) needs to be present during entire install. Minors cannot supervise an install.

3 for Free Promotion Agreement: Minimum service expectation for 3 For Free promotion is 12 months. Customers disconnecting before 12 months may be charged the promotion balance upon disconnect.

An appointment time will be set by your sales rep but the actual time could be one hour earlier or later than scheduled.

Service agreement-There is a minimum service agreement of three months with internet. Customers disconnecting prior to the three months will be billed the remaining service charges.

Speeds are considered up to the advertised speeds. On VDSL and Copper, Asymmetric speeds will be in effect. The high download will be accompanied by an upload of up to 5M on VDSL and up to 1.5 on Copper. Fiber is always symmetric.

Excessive transfer-for plans that are not unlimited, there can be a \$1 per 10 GB fee for data beyond the subscribed limit. There is a period when download is not tracked from 12:01 am to 6 am Mon-Fri.

If service is canceled I must return my KPU Modem. If not returned within 30 days I will be charged \$70.

All KPU internet subscribers agree to abide by the Acceptable Use Policy which can be found at <https://www.kputel.com/residential/internet/acceptable-use-policy/>

Your plan speed is the maximum speed expected to be achievable for that plan. Several factors can and will affect the actual speed you experience. These factors include, but are not limited to:

- the capability of the device you're using to access the Internet-older tablets and computers cannot perform at the higher speeds
- the application and/or server/web site you are accessing-some sites and servers rate limit the speed that each individuals can download data;
- limitations of Wi-Fi and other equipment you may be using-many wireless routers cannot pass through 100M or higher speeds. AC wireless routers are recommended;
- other active users and/or devices on your home network at the same time-many devices such as Apple TV and Fire TV download continually in the background, testing while people are using the internet does not give an accurate speed;
- routers on the public Internet being over-loaded by high demand - particularly during peak hours of the day.

KPU values its customers' privacy and does not sell its customers' internet surfing data to third parties.

Signature: _____ Date: _____

Please read and initial each of the following statements

KPU TV Agreement

Name: _____ Email: _____ Cell: _____

Prorates-my first bill will include prorates. The first bill will include a full month and possibly a partial month of service. The partial depends on the date of install. All services except long distance are billed in advance.

My KPU Full installation includes one site visit from an installer to provide my modem and TV boxes(STB). It may also include a pre-field visit for fiber installation. It is possible that copper installs could take up to 4 hours and fiber could take up to 8 hours, depending on the house. Please have your wireless router available at time of install. AC is preferred.

Please have your TVs in their preferred location prior to KPU's arrival.

An appointment time will be set by your sales rep but the actual time could be one hour earlier or later than scheduled. An Adult (over the age of 18) needs to be present at the install. Minors cannot supervise an install.

Service agreement-There is a minimum service agreement of three months with internet. Customers disconnecting prior to the three months will be billed the remaining service charges.

If service is canceled I must return my KPU STB and Remotes, and possibly my modem. If not returned within 30 days I will be charged the full value of the equipment. This could be several hundred dollars.

Your PIN code for VOD and PPV is defaulted to the last four of your account phone number. This can be changed after install following the directions in the KPUTV manual

Removing adult content does not remove the titles from the PPV channels. Those channels may be blocked by following the instructions in the KPUTV manual.

Signature: _____ Date: _____